

IX SYNC Platform

User Guide



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1 | Platform brief

IX SYNC is a multi-asset trading platform that has everything you need in one place. Deposit funds, buy and sell, analyse the markets, access end-to-end trading tools, and speak to our team, all on one single platform.

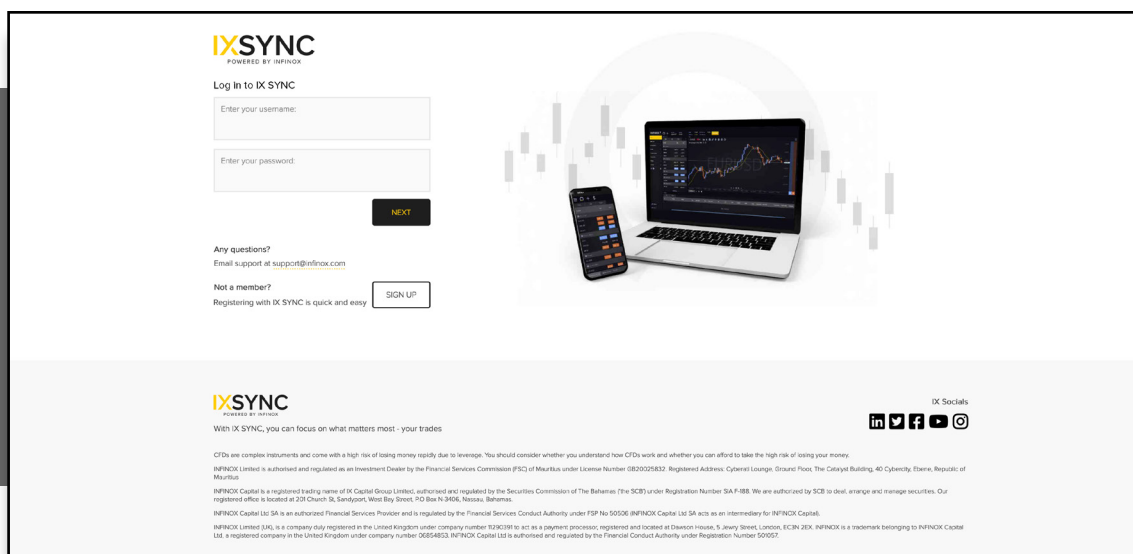
This allows you to focus on what matters most - your trades.

2 | Set up and first log in

You can access IX SYNC via the web browser on your desktop and via your mobile internet browser.

| How to access the platform

1. Create an account with INFINOX.
2. Receive your account login details via email.
3. Access the platform via this [link](#).
4. Enter your login details.
5. You now have access to the IX SYNC platform.



How to fund your account

Funding your account couldn't be easier with the IX SYNC platform.

1. Click on the 'ADD FUNDS' button at the top of the page or the 'Client area' tab in the menu on the left.

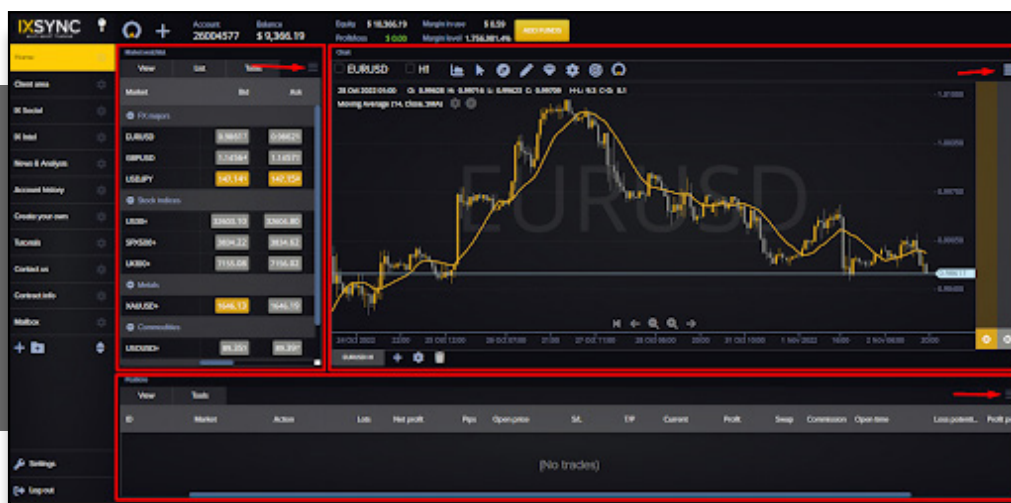


2. You will then have access to your secured client area where you click the button 'FUND YOUR ACCOUNT'.
3. Here you will have the option to choose your payment method and amount.

3 | Appearance and settings

A | Module structure

The platform consists of modules. All modules (except the main menu) can be arranged freely in the platform window, can be detached to move to other screens and have their size customised. The image below shows the default image with three modules. Each module can be seen by the three horizontal lines showing in the top right corner.



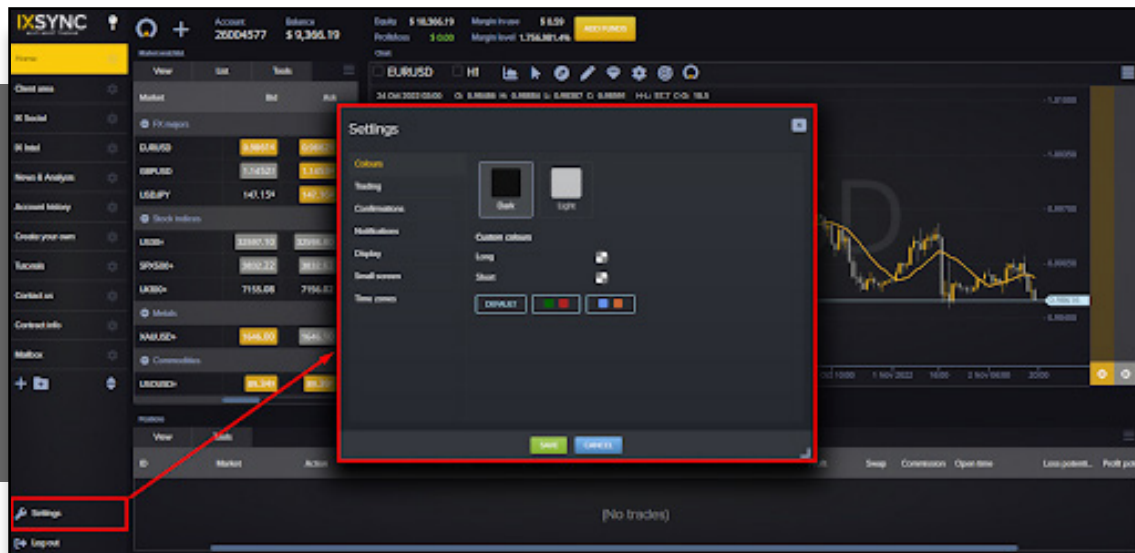
Modules can either be docked or floating on top of other windows. You can resize each window and module by clicking on the arrow in the bottom right corner when undocked or by clicking on each border and dragging to the size you want when docked.

Example of undocked, floating modules on top of the default window.



B | Basic settings

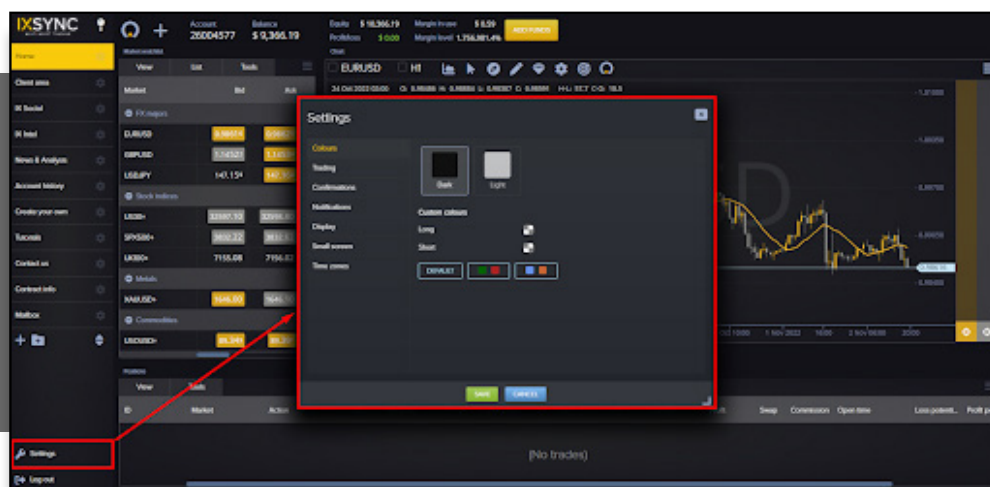
To configure the IX SYNC platform, open the settings menu, found in the bottom left corner. You will have seven tabs in which you can alter various settings.



1. **Colours:** Here you can choose a dark or light version of the platform. You can also edit the colour of your positions on the chart.
2. **Trading:** Choose your trading settings. You can disable all trading while you're getting used to the platform as well as setting standard parameters for your deal tickets.
3. **Confirmations:** Choose when you receive a confirmation notification by the platform.
4. **Notifications:** Choose whether you want to be notified for various trading conditions.
5. **Display:** Choose your display settings.
6. **Small screen:** Choose your dialogue animation and menu style.
7. **Time zones:** Choose the time zone you want to see on your chart.

C | Chart settings

You can set up your chart just the way you like it. Customise it to your preference and then save it as a chart template. Click on this settings icon shown and choose Settings.



There are multiple options you can choose here, these include:

1. **General:** Choose how you want your chart to look. Change the colour, font, gridlines and more.
2. **Scales:** Choose the scale you want to see your charts.
3. **Chart:** Choose the chart type (candle, bar, mountain, kagi, point & figure) and the colour you want each type represented by.
4. **Crosshairs:** Choose the colour and line type of the crosshair.
5. **Indicators:** Choose the default colours of indicators that will be shown on your chart.
6. **Current price:** Choose the colour and line settings for the current price.
7. **Components:** Choose how your indicators are seen, from position to whether they're labelled.
8. **Watermark:** Choose a watermark to include.

On your chart, there is a toolbar at the top, here you can:

1. **Price style:** Choose the chart type you want to use. There are 16 different options to choose from.
2. **Cursor type:** Choose the pointer settings.
3. **Indicators:** Choose from 127 indicators to add to your charts.
4. **Drawings:** Use drawing tools on your charts.
5. **Chart presets:** Create preset chart types to use every time you look at a new instrument.

6. **Settings:** Change the chart settings.
7. **Price alerts:** Set alerts on instruments to highlight when a price reaches a certain point.
8. **Deal ticket:** Open a deal ticket to place a trade.

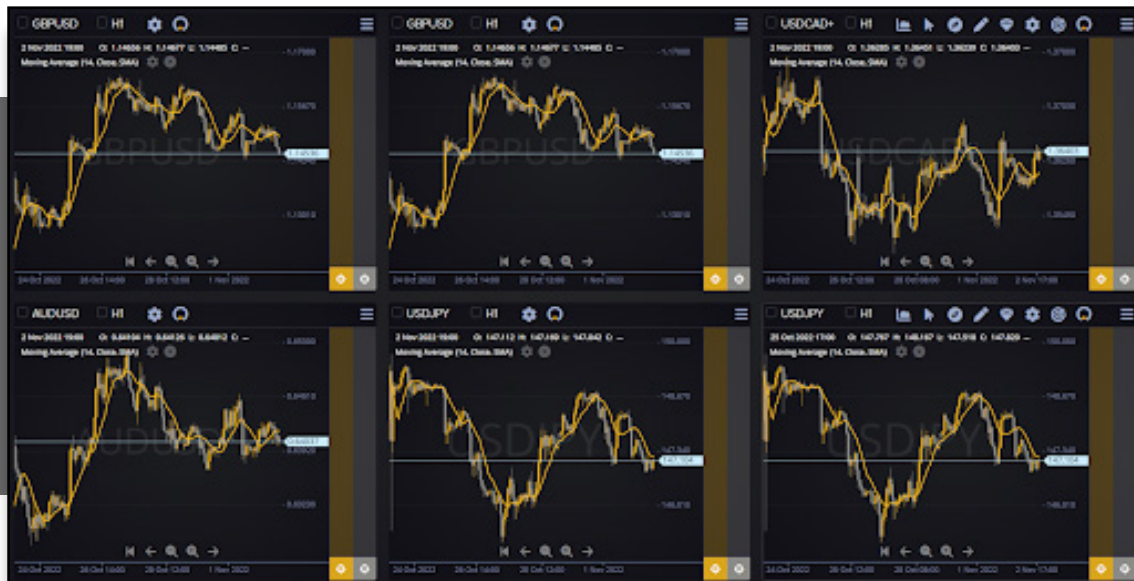


Multiple charts

You can create windows of multiple charts to allow you to quickly switch between each one. Click the '+' button at the bottom of the chart to create additional windows and then choose the instrument in the top left

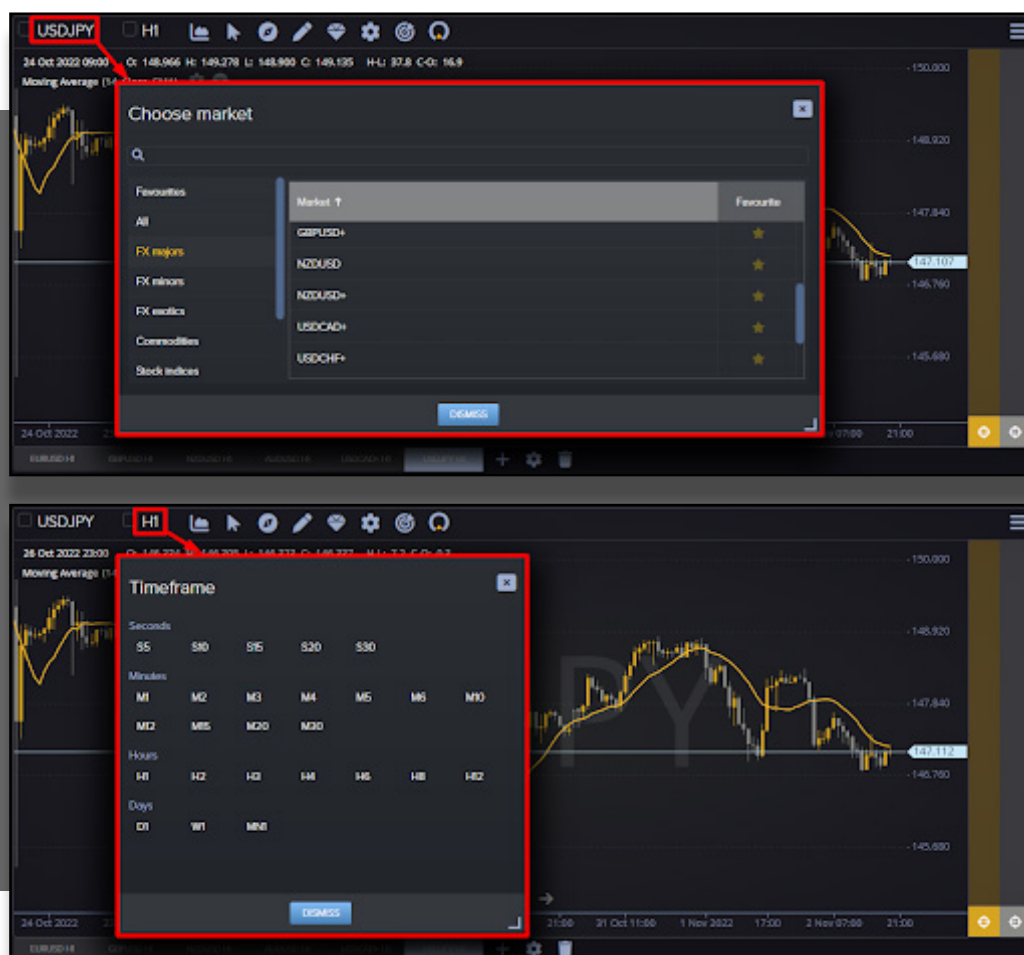
To display as a grid, click the three lines in the top right corner and click 'Convert tabs to grid'.





Change instrument and time frame

Simply click on the instrument and time frame buttons as shown below and choose your preferred instrument and time frame.



D | Widget options

There are 45 different widgets you can choose from. You can pick and choose your preferred widgets and create a bespoke interface to suit your trading needs.

There are eight categories of widgets to choose from. Below you can see all the widgets you can access on IX SYNC.

i | Account

1. Account history
2. Account metrics

ii | Calculators

1. Combined calculator
2. Currency converter
3. Fibonacci calculator
4. Margin calculator
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4 | Menu overview



A | Home

The menu on the left is where you can access everything you need to start trading. You can deposit here, read analysis here, and trade here. Below you can see what each tab does and how you can use it.

B | Client area

The client area is where you can manage your funds. You can deposit, withdraw, view your transactions, upload relevant documents and change your password.

C | IX Social

IX Social is our social trading platform that allows you to follow proven strategy providers and copy they're trades.

Browse through the best traders and start following them. Learn how they trade or simply just copy their every move. When they trade, you trade. When they win, you win (when they lose, you also lose).

D | IX Intel

Access our up to date news and research articles in the IX Intel section. You can follow every trending story or delve through our education portal where you can learn everything you need to get started on your trading journey.

From 'What is Forex', to 'How to use Fibonacci', and everything in between.

E | News and analysis

This tab is a specifically curated tab of content to ensure you know exactly what is going on in the markets at all times. You can see live up to date news coming through, upcoming macroeconomic events, access our live trading room, as well as the use of our future event scanner that points out the markets to watch out for.

F | Account history

View all your trades and annual returns statements but additionally you can view and analyse your past performance such as breaking down what your most profitable trading instrument was and at what day or hour you trade best. The best traders understand where they have lost and where they have won, and are constantly looking for ways in which to improve their results.

View every trade you have taken and organise them to see your best performance versus your worst.

G | Create your own

This is the tab where you can design your own window. Choose from 45 widgets to create the trading window that suits you. Customise the layout to have as many or as little modules as you want. You can also open them as a separate window as well, allowing you to use multiple screens to trade the markets.

H | Tutorials

Watch easy-to-follow video tutorials to help you get started quickly. Find out how to fund your account, how to place a trade, how to edit your watchlist and how to copy trade on IX SYNC.

I | Contract info

Here you can find updated information about all our contracts and instruments, from the minimum and maximum lot size to pip and tick size.

You can also access our latest market hours, dividend payments, and corporate actions here.

J | Mailbox

You have your own IX SYNC mailbox where you will receive market updates, details on upcoming INFINOX events and also share and receive charts between with other traders.

5 | Trading

IX SYNC makes trading easy. A user-friendly deal ticket is available that you can access from multiple locations on the platform. The image below shows buttons you can click to open a deal ticket.



A | Deal ticket

Now you can use the following deal ticket functions to buy or sell instruments: Market, Limit, Stop, Stop-limit.

Market:

Volume:

- +

S/L:

T/P:

Comment:

Volume: 0.01 lots S/L \$: - T/P \$: -

0.98621 Sell 0.98628 Buy

- **Market** - This allows you to buy at the current ask price the market is showing or sell at the current bid price.
- **Limit** - A limit order will be filled once the price passes above the limit order price. In the event of gapping, this could mean that the executed order is different to the limit order.
- **Stop** - A stop order will be filled once the price passes below the stop order price. In the event of gapping, this could mean that the executed order is different to the stop order.
- **Stop-limit** - A stop-limit order is the combination of a stop and limit order.

| Additional deal ticket information

- **Entry price** - For the limit, stop, and stop-limit orders, you can choose an entry price that you want to enter the market at.
- **Volume** - This is how you determine your trade size. Choose the lot size you want to trade.
- **S/L** - This refers to your stop loss. An important risk management tool that is an automatic order to exit your position if the price is going the opposite way than anticipated. These orders ensure that you do not lose more than you intended to.
- **T/P** - This refers to a take profit order. Another important risk management tool is an automatic order to exit your position if the price is going in the direction you anticipated. These orders are placed to take profit at where you see the trade reaching its peak.
- **Expiry** - Here you can set when you want to remove your entry order. If your strategy is not valid after a certain period of time, you can set this to remove the order from the market.
- **Comment** - You can leave a comment on each trade. This is tracked in your account history and you can mention any information that might be useful when reviewing your trades.

| Buy and sell buttons

The buy and sell buttons are one-click buttons. When you are ready to execute, you can hit either buy or sell and get the price you intended. There is no confirmation message.

B | Positions

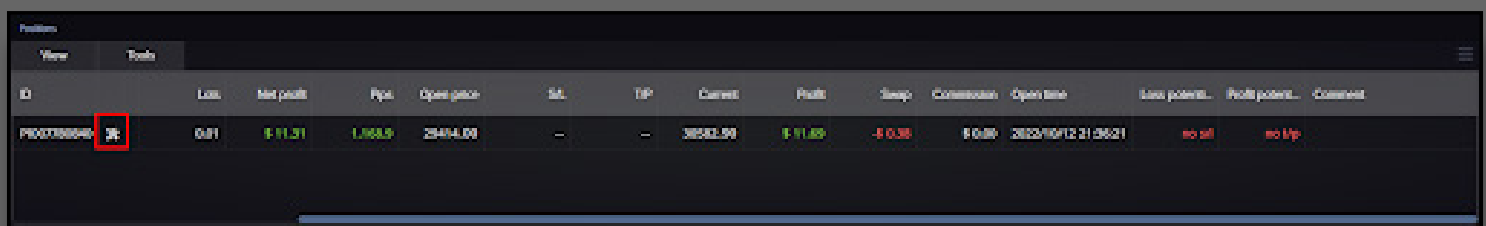
There is a positions module where you can see all your open positions and orders in the market.

They show the following information:

- ID
- Market
- Action
- Lots
- Net profit
- Pips
- Open price
- S/L
- T/P
- Current
- Profit
- Swap
- Commission
- Open time
- Loss potential
- Profit potential
- Comment

Here you can manage your open positions and orders. Click the tools button as highlighted in the image below and you can edit your position by:

- Closing the positions
- Partially closing some of the position
- Buy or sell more of the instrument
- Edit the stop loss order
- Edit the take profit order
- Set break-even exit criteria
- Reverse or hedge the position



The screenshot shows the 'Positions' module in the IX SYNC platform. It features a table with columns for position details and a 'Tools' button highlighted with a red box. The table contains one row of data for a position with ID 'P000788840'.

ID	Lot	Net profit	Pips	Open price	S/L	T/P	Current	Profit	Swap	Commission	Open time	Loss potential	Profit potential	Comment
P000788840	0.01	\$ 11.31	1.068.9	29404.00	-	-	30503.00	\$ 11.69	\$ 0.38	\$ 0.00	2023/10/12 21:06:21	no sell	no buy	

Risk Warning

Derivatives are complex instruments and come with a high risk of losing money rapidly due to leverage. You should consider whether you understand how Derivatives work and whether you can afford to take the high risk of losing your money.

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